

## Registration service claim

It is important for us that we meet your expectations. Each product has been produced and tested intensively before shipment to worldwide clients. If nevertheless a warranty claim should occur, it will be assessed with the aim of resolving the claim in a timely and effective manner.

For a flawless process we need your cooperation:

- Please complete this registration service claim form.
- Please provide a copy of your proof of purchase (invoice).
- Please send this form to: [sales@rimdrivetechology.nl](mailto:sales@rimdrivetechology.nl)
- Please understand that we have to reject received products which the company was not notified of.
- Please ensure suitable, protected packaging.
- Please be advised that lithium batteries are designated as Dangerous Material. The dispatch of the battery with a transport company has to be organized according to the formalities for dangerous goods and packed in the original packaging.
- Please observe the warranty conditions as listed in the User Manual chapter 12.

## Registration service claim

### Contact details

<b>First Name:</b>	<b>Last name:</b>
<b>Address:</b>	<b>City, State, Zip Code / Postcode:</b>
<b>Country:</b>	<b>E-mail:</b>
<b>Telephone No.</b>	<b>Mobile No.</b>
<b>When existing: Customer ID</b>	

### Details of claim

<b>Exact product name:</b>	<b>Article no.</b>	<b>Serial no.</b>
<b>Date of purchase:</b>	<b>Hours of use:</b>	
<b>Dealer where product was purchased:</b>	<b>Address of dealer: (City, State, Zip Code / Postcode, Country)</b>	
<b>Detailed description of problem (including error message)</b>		
<b>Description of the products of the system that are included:</b>		